



Thank you for your purchase of an XDP Recreation swing set. **By following the instruction manual, reading all safety and assembly instructions, and properly anchoring your swing set in the ground, your kids will safely enjoy hours of fun.** Detailed below is our warranty covering your purchase. Please be sure to read it and contact us in the event you need service or parts. **DO NOT RETURN THE SET TO THE STORE YOU PURCHASED IT.**

Sincerely,
XDP Recreation LLC

MANUFACTURER'S LIMITED SWING SET WARRANTY

What does this Limited Warranty cover?

This warranty covers your XDP Recreation product for one hundred and eight (180) days against defects in material, workmanship, and rust on painted parts which compromise the structural integrity of the product when used for the purpose intended, normal outdoor conditions, and **provided it is assembled correctly** as illustrated in this manual and receives the proper care and maintenance. NOTE: *Surface rust is not covered under this warranty.*

Who does this Limited Warranty Cover?

This warranty is extended only to the original purchaser with a receipt and is **not** transferrable.

What will XDP Recreation do?

They will provide a replacement part at no charge for any part found defective during the warranty period.

What does this warranty NOT cover?

This limited warranty **does not** cover XDP Recreation products which: fail due to (1) normal wear; (2) abuse and misuse; (3) improper maintenance; (4) unauthorized repairs or incorrect parts use; or (5) are used for commercial or other income producing purposes.

How do you obtain service?

All warranty repairs must be authorized by XDP Recreation Customer Service Assistance Department before repairs are made. **IMPORTANT: There is NO NEED to return the entire unit to the store where it was purchased!** In order to obtain quick service provided by this warranty, you may call or email the details using the below contact:

Customer Support:

8:00 AM to 5:00 PM Monday through Friday (Eastern Standard Time) - **1-866-884-0535**

Or email us at **service@xdp-recreation.com** or via fax at 1-770-886-2746

Further info can be found at www.xdp-recreation.com

REGISTER YOUR PURCHASE

PLEASE VISIT OUR WEBSITE at www.xdp-recreation.com to register your purchase using the manufacturer date code found on the label on the swing set. There also is a short on-line survey which you can fill out to complete the registration.

1 DO NOT RETURN TO RETAILER WHERE PURCHASED.

Contact XDP Recreation for Parts & Service at 1.866.884.0535 or service@xdp-recreation.com



Dear Customer:

Thank you for your purchase of an XDP Recreation Trampoline. **By following the instruction manual, reading all safety and assembly instructions, and properly assembling your trampoline, it will provide hours of fun.** Detailed below is our warranty covering your purchase. Please be sure to read it and contact us in the event you need service or parts. **DO NOT RETURN THE TRAMPOLINE TO THE STORE YOU PURCHASED IT.**

Sincerely,
XDP Recreation LLC

MANUFACTURER'S LIMITED TRAMPOLINE WARRANTY

What does this Limited Warranty cover?

This warranty covers your XDP Recreation Trampoline product for 2 years on the Metal Frame, and Ninety (90) days on all other components, against defects in material, workmanship, and/or rust on parts which compromise the structural integrity of the product when used for the purpose intended, normal outdoor conditions, and **provided it is assembled correctly** as illustrated in this manual and receives the proper care and maintenance. NOTE: ***Surface rust is not covered under this warranty.***

Who does this Limited Warranty Cover?

This warranty is extended only to the original purchaser with a receipt and is **not** transferrable.

What will XDP Recreation do?

They will provide a replacement part at no charge for any part found defective during the warranty period.

What does this warranty NOT cover?

This limited warranty **does not** cover XDP Recreation products which: fail due to (1) normal wear; (2) abuse and misuse; (3) improper maintenance; (4) unauthorized repairs or incorrect parts use; or (5) are used for commercial or other income producing purposes.

How do you obtain service?

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Further info can be found at www.xdp-recreation.com

REGISTER YOUR PURCHASE

PLEASE VISIT OUR WEBSITE at www.xdp-recreation.com to register your purchase using the manufacturer date code found on the label on one of the trampolines legs. There also is a short on-line survey which you can fill out to complete the registration.

DO NOT RETURN TO RETAILER WHERE PURCHASED.

Contact XDP Recreation for Parts & Service at 1.866.884.0535 or service@xdp-recreation.com

XDP Product Registration and Survey

1> How likely is it that you would recommend this product and company to a Friend or Colleague?

0= Not Likely

1, 2, 3, 4, 5, 6, 7, 8, 9,

10 = Extremely likely

2> How would you rate the quality of the product:

Very High High Neither High nor low Low Quality

Very low Quality

3> Overall, how Satisfied or Dissatisfied are you with XDP Recreation

Very Satisfied Somewhat Satisfied Neither Satisfied or Dissatisfied

Somewhat Dissatisfied Very Dissatisfied

4> How would you rate the Value for Money of the Product

Excellent Above Average Average Below Average Poor

5> How well does XDP Products meet your needs:

Extremely Well Very Well Somewhat well Not So Well Not at all well

6> Date and Location of Purchase:

Date: ___/___/_____

Type of RETAILER:

STORE: Yes / No

On-Line: Yes / No

State in which Purchased:_____